



We want you to enjoy your time at The Dwell Hotel, knowing that our team is committed to providing you with a clean and safe environment during your stay.

Please see the front desk with any concerns or questions.



Cleaning & Sanitation

Our teams are implementing new precautionary and sanitization standards throughout the hotel, developed with the guidance and information provided by both local health authorities and government requirements.

We've increased the frequency of property-wide cleaning and disinfecting using eco-friendly products. Continued attention to detail with extra focus paid to high-touch surfaces, guest rooms and public spaces like the front desk, elevators, door handles, public bathrooms, and room keys.

The frequency of room cleaning will be tailored to guest's individual requests and requirements. We will provide cleaning on the 3rd day of stay unless otherwise requested. We also have the option of simply replacing towels and toiletries if desired, please let housekeeping or front desk know.

Some room amenities may be reduced, but all will still be available on request. Room keys will be sanitized frequently and hand sanitizers will be available in all public spaces.



Hand Hygiene, Masks, & Gloves

Our entire team is trained on the importance of sanitizing and wearing masks and will be taking precautions to provide a safe environment for our guests.

The simplest daily habits can be some of the most important steps in preventing the spread of viruses: Proper and frequent hand washing is vital. We keep hand sanitizer readily available throughout our hotel and masks upon request.



Social Distancing

Guests will be advised to practice physical distancing by standing at least six feet away from other groups. All layouts in our restaurants and public spaces will be arranged to ensure appropriate distancing and elevator occupancy will be reduced.